

University of North Carolina School of the Arts Implements Mainsaver Connect

San Diego, CA - November 22, 2016: Mainsaver has been the standard Enterprise Asset Management system at several North Carolina state universities including Winston-Salem State, North Carolina Central, East Carolina, North Carolina A&T and others. The University of North Carolina School of the Arts (UNCSA) set a goal to eliminate paper work orders by 2017. As part of the paperless work process, Facilities Maintenance technicians have been outfitted with iPad devices and the school has implemented Mainsaver Connect Mobility software (hosted in the Cloud) to facilitate the paperless workflow.

A truly modern campus with outstanding architecture, the campus community is able to enter work requests through a web work request page. The asset base consists of over 50 buildings and over 1000 equipment assets. Work requests are approved electronically into work orders on a desktop computer, web browser or phone browser. The resulting work order is assigned to one of the work groups and may be assigned to a specific person.

Technicians are able to login to Mainsaver Connect on their wireless enabled campus and are quickly presented with a list of open work orders assigned to them and prioritized as appropriate. The tech at this point may view, edit or close the work order or look up history on the referenced asset.

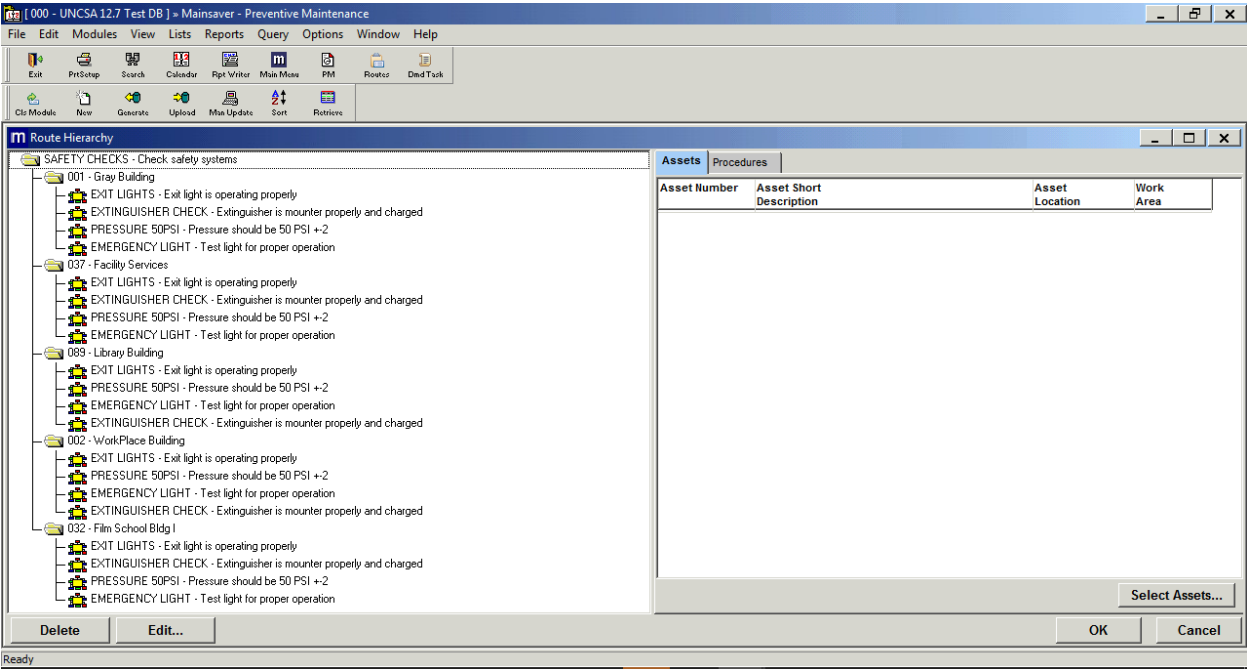
The screenshot displays the Mainsaver Connect Work Order interface. The browser address bar shows the URL: `btvswpxapp01/WebUI12.6/?customer_no=4186`. The page title is "Connect by mainsaver Work Order". The navigation menu includes "Dashboard", "Work Order", "Work Request", "Material Transactions", "Routes", and "Settings". A "Logout" button is visible in the top right corner. Below the navigation menu is a toolbar with various icons for navigation and actions. A dropdown menu is open over the "Work Order" column, showing options: "Open Work Orders", "Assigned Work Orders", "Scheduled Work Orders", "Other", "Open Work Orders", "My Job(s)", "My Craft(s)", "My Work Group", and "My Work Area". The main content area is a table with the following columns: "Work Order", "Work Requested", "Asset Number", and "Asset Short Description". The first row is highlighted in orange and contains the following data: "C100008", "work order - spell check is b...", "7421-07-28", and "SIDE/END MULTI-SC". The table is paginated, showing "1 - 15 of 41 items" and "15 items per page". The Windows taskbar at the bottom shows the time as 9:08 AM on 1/12/2016.

Work Order	Work Requested	Asset Number	Asset Short Description
C100008	work order - spell check is b...	7421-07-28	SIDE/END MULTI-SC
PM100311	523: FINISH MILL CHALLONE...	7421-56-00	CHALLONER 527T DE
PM100272	VK-656: FINISH MILL GLUE MAC...	7421-14-00	GLUE MACHINE #4 TI
PM100269	VK-656: FINISH MILL GLUE MAC...	7421-11-03	GLUE MACHINE #7 PJ
PM100264	VK-656: FINISH MILL GLUE MAC...	7421-11-00	GLUE MACHINE #1 TI
C100007	see if warm	7401-51-06	KILN DRYER 6
C100006	replace bad transformed	7411-10-03	TILT HOIST INFEED R
C100005	replace disconnect	7401-51-04	KILN DRYER 4

Typical Connect work queue

When work is completed, the work orders are closed by the maintenance technicians who enter completion comments and time against the work order. Filters have been setup so that technicians can look up work orders assigned to others in their trade group so that they may be completed when the assigned employee is not available.

The paperless workflow with Mainsaver Connect introduces efficiencies and also gives the Facilities Maintenance Department an opportunity to perform inspection rounds on the tablet computers.



Typical Inspection Round

Mainsaver has provided turnkey implementation services throughout the past 10 years. UNCSA has used Mainsaver effectively to keep the students and faculty comfortable and safe.